

# Training Enrollment Agreement

Please read carefully. If you have any questions, please direct them to [info@fosteringsuccesscoaching.com](mailto:info@fosteringsuccesscoaching.com)

The Fostering Success Coaching Institute's (FSCI) training courses are designed to teach participants to apply a coaching approach and practice model with adolescents and young people who have experienced foster care, adversity, or other disruptions in normalcy during their childhood.

I consent and agree to the following:

## **General**

- I understand that the training courses will teach me coaching skills and practices meant to be applied with young people.
- I understand that I will be supported by trained and certified coaches who have experience working with young people.
- I understand that coaching is not a form of therapy, counseling, or consulting. I understand that this training is not intended to teach me such skills.
- I understand that this training program will teach me skills, and it is my responsibility to apply them. I understand that I am responsible for my own success as a coach.

## **Attendance and Withdrawal**

- I understand in order to receive full credit in my training course I will be required to attend 87% of the live course meetings (via Zoom). I understand that my trainer will provide me detailed information about the attendance requirements of my specific course.
- I understand that I am responsible for viewing recorded sessions if I miss a live session.
- I understand that if I do not attend at least 87% of the live sessions I will fail the training and will not receive a refund.
- I understand that if there are extenuating circumstances that are impacting my attendance I can withdraw and receive a voucher to attend another equivalent FSCI course within one year of the start of my original enrollment. I understand I will not receive a refund.

- I understand that I cannot transfer partial credit for any FSCI courses to another training institute.

## **Participation**

- I understand that active participation is required to receive full credit for training courses. This includes actively listening, remaining on camera as much as possible, and contributing to discussions.
- I understand that while the nature of coaching is different than therapy, difficult situations and emotions may arise in training sessions. I understand that I am expected to contribute to creating a safe and supportive environment for my peers.
- I understand that coaching is a practice, and therefore I will be invited to both coach and be coached as part of my learning. I understand that coaching and being coached is a requirement to receive credit for trainings.
  - I understand that when I am the practice coach I will 1) join the session in a private space that upholds the confidentiality of my practice coachee 2) Be present and focused, free of distractions.
  - I understand that as a practice coachee I will 1) join the session from a private location that is free from distractions and 2) will remain present and focused.

## **Confidentiality and Class Recordings**

- I understand that all content generated in sessions is strictly confidential. I understand that I am not allowed to share course information, including content of coaching practice, with anyone outside of the enrolled and participating class.
- I understand that any recordings I am allowed access to are not to be shared with anyone who is not enrolled and participating in the course.
- I understand that all class recordings are the intellectual property of FSCI and may not be shared.

## **Payments, Fees, and Refunds**

- I understand the cost of attending FSCI trainings is as follows, in USD:
  - Certified Fostering Success Coach (Includes Foundations, Applications, and Mentor Coaching): \$3900.
  - Foundations of Fostering Success Coaching, a la carte: \$1449
  - Applications of Fostering Success Coaching, a la carte: \$1849
  - Mentor Coaching, , a la carte: \$1200
  
- I understand I may withdraw from the training and receive a full refund anytime before a training begins.
- I understand that if I withdraw after attending any part of training for any reason, including illness, I will receive a voucher to enroll in the same course within one calendar year. I understand that I will not receive a refund or partial completion credit. This applies for all reasons for withdrawal, including illness.
- I understand that my privacy and confidentiality is valued, and that I am not expected to share details for the reason of my withdraw.
- I understand the course may be cancelled up to a day prior to the training start date due to low enrollment. In the event the class wherein I am enrolled is cancelled, I will be refunded all payments made to the Fostering Success Coaching Institute. I will also have the option of applying my registration fee to reserve a slot in the next scheduled cohort.
- I understand that Because the Mentor Coaching Training is highly interactive and cumulative in nature, attendance at all scheduled group sessions is essential for participants to receive the full benefit of the program. Therefore, this training follows a different attendance policy than our other offerings. If a participant misses one group session, they are required to schedule a make-up session with the Director, Mallory Sellers. To ensure continuity of learning, participants must also bring an additional recorded coaching session to review during that make-up meeting. If a participant misses a second group session, they must again complete a make-up session with the Director under the same requirements (including bringing an additional recorded coaching session). In addition, a \$150 make-up fee will apply. This fee will be required for each additional missed group session beyond the first. Please note that this policy applies only to scheduled group training sessions. It does **not** apply to individual sessions that participants independently schedule with their assigned mentor coach.

## **Ethics and Values**

- I understand that The Fostering Success Coaching Institute values and strives to cultivate a collaborative, strengths-based learning environment. I agree to do my best to contribute to this environment by upholding the following values:
  - I will hold a strengths-based perspective, and offer my instructors and peers compassion and empathy.
  - I will contribute to creating a safe and secure learning environment where all people are accepted and given the opportunity to learn. I will practice with utmost attention to ethics, integrity, consistency, and responsibility as a coach.
- I understand that this training focuses on adolescents and young adults who have experienced foster care or similar adversity. Given the nature of the client population we seek to serve, we strongly encourage coaches to be versed in concepts related to trauma and healing, adolescent development, and self-management strategies for their safety and the safety of their clients.

## **Complaint & Grievance Policy**

- We welcome all feedback, complaints & grievances. They may be submitted at the end of training using our feedback form, or they can be directed to the FSCI Executive Director Senior Trainer, Dr. Jamie Bennett at [jamie@ceterafl.org](mailto:jamie@ceterafl.org).

## **Diversity, Equity & Inclusion Statement**

- FSCI is an equal opportunity training. We celebrate diversity, inclusion, and representation. We are committed to creating an inclusive environment for all trainees. The Fostering Success Coaching Institute does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of race, age, religion, color, creed, national origin, gender, sexual orientation, gender identity, marital status, disability, or veteran status in admission to, participation in, or receipt of the services and benefits under any of its programs and activities.

By checking the box during event registration, I acknowledge that I have read and understand the content of this training agreement. I understand that by checking the box I am responsible for knowing and abiding by this agreement.

- I will practice with utmost attention to ethics, integrity, consistency, and responsibility as a coach.
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